

# **SPECIFICATION**

[Electronic Version 1.1]

## **TELECOMMUNICATIONS CONTROL SYSTEM USING DATA INTERCHANGE**

### **Abstract of Disclosure**

A method and system for connecting a computer user with an information provider over a digitized speech connection. By determining what information a computer user is viewing, the system determines a telephone number associated with that information. The telephone number can be determined via (1) database lookup, (2) parsing of the information, and (3) a directory service using a portion of the name of the information as the query string. The telephone number can then be used to form a telephone connection with the information provider.